



March 19, 2020

Dear Pet Family:

Please know that Cherry Hill Animal Hospital remains open. During this uncertain time surrounding COVID-19, we realize that your pets still need us and we want you to know that our team is available to care for them.

In order to help keep everyone safe, we have implemented a Reduced Contact Protocol. This entails the following:

- Please contact us from the parking lot upon your arrival.
- Remain in your vehicle for instructions on when and where to enter the hospital.
- The number of people who can accompany a pet inside the hospital during a visit has been limited to one.
- Pet owners have the option of staying in their vehicles during a pet's appointment to help limit contact with other pet owners and hospital staff.
- Curbside prescription pick up is available, if needed.

We are extremely grateful for your trust and patience. As always, you can be assured that your pet is in loving hands and getting the best care with the CHAH team.

If you have any questions, please call us at (856) 325-2100.

Sincerely,

Jessica Ennis, DVM
Medical Director

Gina Eisenhower
Hospital Director